



I want your installation to work for a long time without surprises. If something is not right after my work, let me know and I will deal with it quickly.

1 WHAT THE WARRANTY COVERS

- I give a 12-month warranty on labour from the date of handover (the date in the work acceptance report).
- It covers workmanship defects: connections, terminals, cable routing and fixing, and the configuration of equipment I installed or set up.
- Parts and equipment carry the manufacturer's warranty. If something fails, I help you file the claim with the manufacturer or distributor.

2 WHAT THE WARRANTY DOES NOT COVER

- Damage caused by misuse, overload, flooding, corrosion from leaks, lightning or surges from the marina supply.
- Changes and repairs made by third parties after handover.
- Pre-existing faults and equipment I did not work on – where they were listed in the report as recommendations.
- Parts supplied by the Client.
- Normal wear of consumables (e.g. fuses, brushes, filters, anodes).

3 HOW TO REPORT A FAULT

- Write to kontakt@grzegorzszubert.pl or on WhatsApp: +39 351 384 9089 or +48 791 74 74 54.
- Include: the yacht's name, the order number or date of the work, a description of the symptoms and when they started, photos or a short video and, if possible, battery monitor readings or error messages.
- Please do not take the installation apart or have someone else fix it before contacting me – it can make the cause hard to find and void the warranty.

4 RESPONSE TIMES

- I confirm receipt of your report within 1 working day.
- Within 3 working days I give a first assessment: remote diagnosis, a workaround, or a proposed repair date.
- Remarks on the handover itself are reported within 3 days of handover (§8 of the Terms of service).

5 COST OF A WARRANTY REPAIR

- Repairing a confirmed workmanship defect is free of charge – labour is on me.
- In Sardinia I come without travel costs. Outside Sardinia I first solve the problem remotely; if a trip is needed, dates and travel costs are agreed case by case and, for a confirmed defect, I combine the visit with my next trip to the area where possible.
- If the fault turns out to be unrelated to my work, diagnosis and repair are charged under the Terms of service – I tell you before starting any paid work.

6 BILLING QUERIES

- Report any doubts about an invoice or the hours charged by e-mail within 14 days of receiving the invoice, stating the items concerned.
- I reply within 7 days. The basis for billing is the service report with working hours and the parts list.